

MIDWEST

FLOORING RETURN POLICY

Effective 4/4/2022

Only stocking items from non-C.O.D. transactions are eligible for return. Returns must be requested within 60 days of the original invoice date. Returns will be canceled if not returned within 2 weeks of approval. The restocking fee is 25% of the invoiced amount of the product being returned with a minimum \$75 restock fee. Truck drivers and warehouse personnel are not authorized to accept return of opened, damaged, or otherwise non-sellable material. Final credit is subject to inspection and count when received into our warehouse. Credit will be processed within 7 working days of the return to our warehouse.

Hardwood, Laminate, LVT, Rigid : 1 Pallet Max

Only stocking items may be returned.

Discontinued / Special Order / Non-Stock items **may not** be returned.

Full / Unopened / Undamaged cartons only.

Porcelain Tile : 1 Pallet Max

Only stocking items may be returned. Must be 10 cartons or more of the same dye lot.

Discontinued / Special Order / Non-Stock items **may not** be returned.

Full / Unopened / Undamaged cartons only.

Rubber Base :

Only stocking Rubber Base colors may be returned.

Discontinued / Special Order / Non-Stock items **may not** be returned.

Full / Unopened / Undamaged cartons only.

NON-RETURNABLE ITEMS:

Items purchased on C.O.D. transactions, non-stocking items, commercial products, residential sheet vinyl, adhesives, and carpet cushion.

PLEASE CONTACT YOUR MIDWEST SALES REPRESENTATIVE FOR FURTHER INFORMATION.

(800) 666-4028

www.midwest1938.com